

The NHS logo, consisting of the letters 'NHS' in white on a blue rectangular background.

South Eastern Hampshire
Clinical Commissioning Group



Introducing your Clinical Commissioning Group

Improving health, improving lives

Prospectus

Where we cover

NHS South Eastern Hampshire Clinical Commissioning Group (CCG) is responsible for making sure that local people get the health services they need.

- 26 constituent member GP practices
- A budget of £200 million for 2013/14 covering services at acute hospitals, community services and prescribing
- A population of 209,068
- An area of 150 square miles (390 square kms)

We work with eight main NHS service providers:

Portsmouth Hospitals NHS Trust
Hampshire Hospitals NHS Foundation Trust
Royal Surrey County Hospital NHS Foundation Trust
Western Sussex Hospitals NHS Foundation Trust
Southern Health NHS Foundation Trust
Solent NHS Trust
South Central Ambulance Service NHS Foundation Trust
Care UK (GP Out of Hours)

We also work closely with:

Hampshire County Council
East Hampshire District Council
Havant Borough Council
HealthWatch
Local voluntary organisations



Who we are

The CCG has a governing body made up six local GPs, five officers, two lay members and a secondary care consultant.

Barbara Rushton
Clinical Chair

Dr Barbara Rushton has been a GP Partner at the Liphook and Liss Surgery for 24 years.



Roddy Bowerman
GP Representative

Dr Roddy Bowerman has been in GP Partnership in Waterlooville since 1993.



Andy Douglas
GP Representative

Dr Andy Douglas is in General Practice in Petersfield and has provided clinical advice on health service management for 24 years.



Andrew Holden
GP Representative

Dr Andrew Holden has been a GP principal for 17 years at the Swan Surgery in Petersfield.



Alastair Bateman
GP Representative

Dr Alastair Bateman has been a GP partner at Stakes Lodge Surgery, Waterlooville for past 18 years, with interests in GP training and Cardiology.



Jenny Allinson
GP Representative

Dr Jenny Allinson has been a GP Partner at Horndean Surgery for four years, with a background in psychiatry and brief psychological intervention.



What we want to see

Our vision is to commission excellent, integrated patient care for the population of South Eastern Hampshire. This means that the NHS care you receive should be of high quality wherever it is provided and whoever provides it. You'll also have a big say in the way that it is provided.

Goals

1 Increasing access of healthcare to all.

2 Having everything we do motivated by our patients, carers and the public.

3 Outcomes, quality and sustainability performance driven through innovation.

Priorities

1 Helping all communities access high quality care.

2 Improving the experience and outcomes for the frail elderly and people with long term conditions.

3 Care that is planned is delivered in the best way at the best time in the best place.

4 Improving maternity services and services for children to better meet changing needs.

5 Enabling people with mental health conditions and learning disabilities to receive care closer to home.

6 Managing change in the health and social care system while ensuring continuity and improving quality.

7 Improving the quality of care and outcomes for patients.

Our population

Understanding the way our population is made up helps us plan services that are better able to respond to the demands people place upon them.

The area we cover has a total population of around 209,000 people. It includes:

- A higher than average number of people aged 45 – 60 years, and lower than average numbers of young people
- 6,000 people who are over the age of 85
- Around 2,500 new births every year.

We can expect the population to grow over the next few years and particularly in the over 65s.

What do we know about the health of our population?

As you might expect within a diverse area the health picture for our population varies. Economic and lifestyle factors can be a big influence on health and we know that there are areas of significant deprivation within South East Hampshire and this can have a big impact on people's health and wellbeing.

We know that:

- People in the more affluent areas of South East Hampshire are likely, on average, to live around 2.7 years longer than those in the more deprived areas
- The proportion of people living with cancer is greater than the national average
- A higher proportion of people have chronic heart disease, stroke and hypertension than compared to other parts of the country
- The proportion of people with mental illness or dementia in our area is similar to figures nationally; however estimates suggest that dementia rates will increase significantly over the next 20 years.



Tackling Inequalities

We support the Hampshire Health and Wellbeing Strategy

Starting well – So that every child can thrive.

Living well – Empowering people to live healthy lives.

Ageing well – Supporting people to remain independent, have choice, control and timely access to high quality services.

Healthy communities – Helping communities to be strong and support those who need extra help.

People living in South Eastern Hampshire tend to be healthier than people in the rest of England. However we have some areas where local people have some of the worst health outcomes in the country. We will work with local authorities and other partners to tackle these inequalities by targeting support in areas of deprivation to:

- › Reduce the levels of alcoholism and substance abuse and improve treatment for these conditions
- › In the areas of high deprivation, work with GP practices, the local authority and the voluntary sector to engage with the hard to reach population
- › Incentivise Primary Care and voluntary organisations to target support in areas of high deprivation. Practices will be encouraged to take a population health approach to improving the health of their practice population, to support the delivery of public health
- › Work in partnership with the voluntary sector and other agencies and to monitor the outcomes of their care.



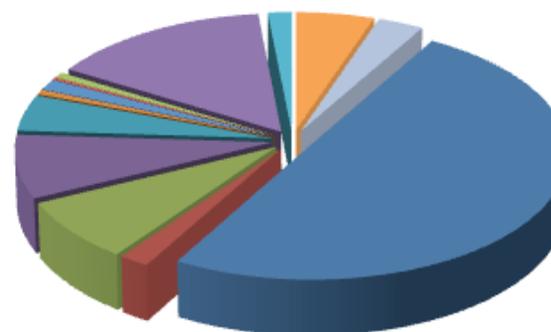
How the money is spent

Annual budget

South Eastern Hampshire CCG received £217million from the government in 2013/14 to buy hospital and community health services for local people. This is how that money will be spent:

	2013/4
Acute care (Portsmouth Hospitals)	120.0
Acute care (Other hospitals and services)	4.3
Mental health (Southern Health)	19.6
Community health services (Solent and Southern)	19.1
Continuing care	11.2
Joint funding social care	1.5
Private sector nursing homes	3.2
Voluntary sector	0.7
Other private providers	1.7
Primary care including medicines	35.9
Running costs	0.6
Set aside specialist services	-12.6
Reserve	7.4
Total	217.6

South Eastern Hampshire CCG Budget 2013/14



■ Acute ■ Acute care other ■ Community ■ Mental Health ■ Continuing care ■ Joint funding Social Care
■ Private Sector Nursing Homes ■ Voluntary Sector ■ Other Private providers ■ Primary Care inc drugs
■ Running costs ■ Expected Specialist Services spend ■ Other Private providers

Primary Care and Specialised services

The NHS England Wessex Area Team purchases primary care services on behalf of local people. These are GP, pharmacy, optometry and dental services. The team also purchases specialised services which include:

- Blood, marrow and organ transplants
- Renal services, such as kidney dialysis and transplant
- Services for patients with cystic fibrosis
- Morbid obesity surgery

Listening to you

We are committed to listening to patients and our member practices.

We have a number of ways of doing this:

Through our website: www.southeasternhampshireccg.nhs.uk

By telephone: 023 9228 2063

By email: sehccg.enquiries@nhs.net

In writing:

NHS South Eastern Hampshire Clinical Commissioning Group

Commissioning House, Building 003, Fort Southwick,
James Callaghan Drive, Fareham, Hampshire PO17 6AR

➤ **By getting involved at our Community Engagement Committee**

South Eastern Hampshire CCG has a Community Engagement Committee which provides patients, carers and stakeholders with an opportunity to be involved in the CCG.

➤ **Attending our Governing Body** - To find out more visit:
www.southeasternhampshireccg.nhs.uk

➤ **Your GP Practice Patient Participation Group**

Most practices have a patient participation group. To find out more ask your practice manager.

Through Health Watch:

www.healthwatchhampshire.co.uk

Complaints

If you would like to make a complaint or raise a concern about:

- South Eastern Hampshire CCG itself
- Services that the CCG commissions provided by
 - Portsmouth Hospitals NHS Trust,
 - Community Services
 - Out of Hours GP Services

Please contact us by:

Email: SEHCCG.complaints@nhs.net

Phone: 023 9228 2097 (9am - 5pm Monday - Friday)

Write:

NHS South Eastern Hampshire Clinical Commissioning Group

Commissioning House, Building 003, Fort Southwick,
James Callaghan Drive, Fareham, Hampshire PO17 6AR

Complaints and concerns the CCG does not handle

Complaints about a dentist, pharmacy, optician, or GP service (but not Out of Hours) are not handled by the CCG and need to be directed to:

Write: NHS England

PO Box 16738, Redditch, B97 9PT

Email: england.contactus@nhs.net

With 'For the attention of the complaints manager' in the subject line.

Phone: 0300 311 22 33

(Monday to Friday 8am to 6pm, excluding English Bank Holidays).

How you can help us

It's important that we all try and play our part in ensuring that we choose the right service when we need help urgently. There are plenty of options to help and advise you apart from hospital emergency (A&E) departments, which can get very busy.

Minor Injuries Units

The **Petersfield Hospital Minor Injuries Unit (01730 263221)** or the **St Mary's Treatment Centre (0333 200 1822)**, in Portsmouth, have the facilities to treat minor injuries, such as:

- Cuts and grazes
- Sprains and strains
- Broken bones or fractures
- Bites and stings
- Infected wounds
- Minor head injuries
- Minor eye problems.

Experienced NHS nurses are on hand to treat a range minor injuries and you may get seen more quickly in a minor injuries unit than at the Emergency Department where more serious cases have to take priority. X-Ray facilities are available at these units.

Your local pharmacy

Pharmacists can do much more than dispense medicines – they also provide healthcare advice, without an appointment, on everyday ailments, potentially saving you a visit to your GP or elsewhere.

Your local pharmacist can also help you be prepared for when minor illnesses or accidents strike by advising you on what to have in your home medicine cupboard, including basics such as painkillers, thermometer; plasters and dressings; and antiseptic.

NHS 111

NHS111 is a new service to make it easier for you to access local NHS health care services when you need medical help fast, but it is not a life-threatening situation. NHS 111 is available 24 hours a day, 365 days a year.

Calls are free from landlines and mobile phones.

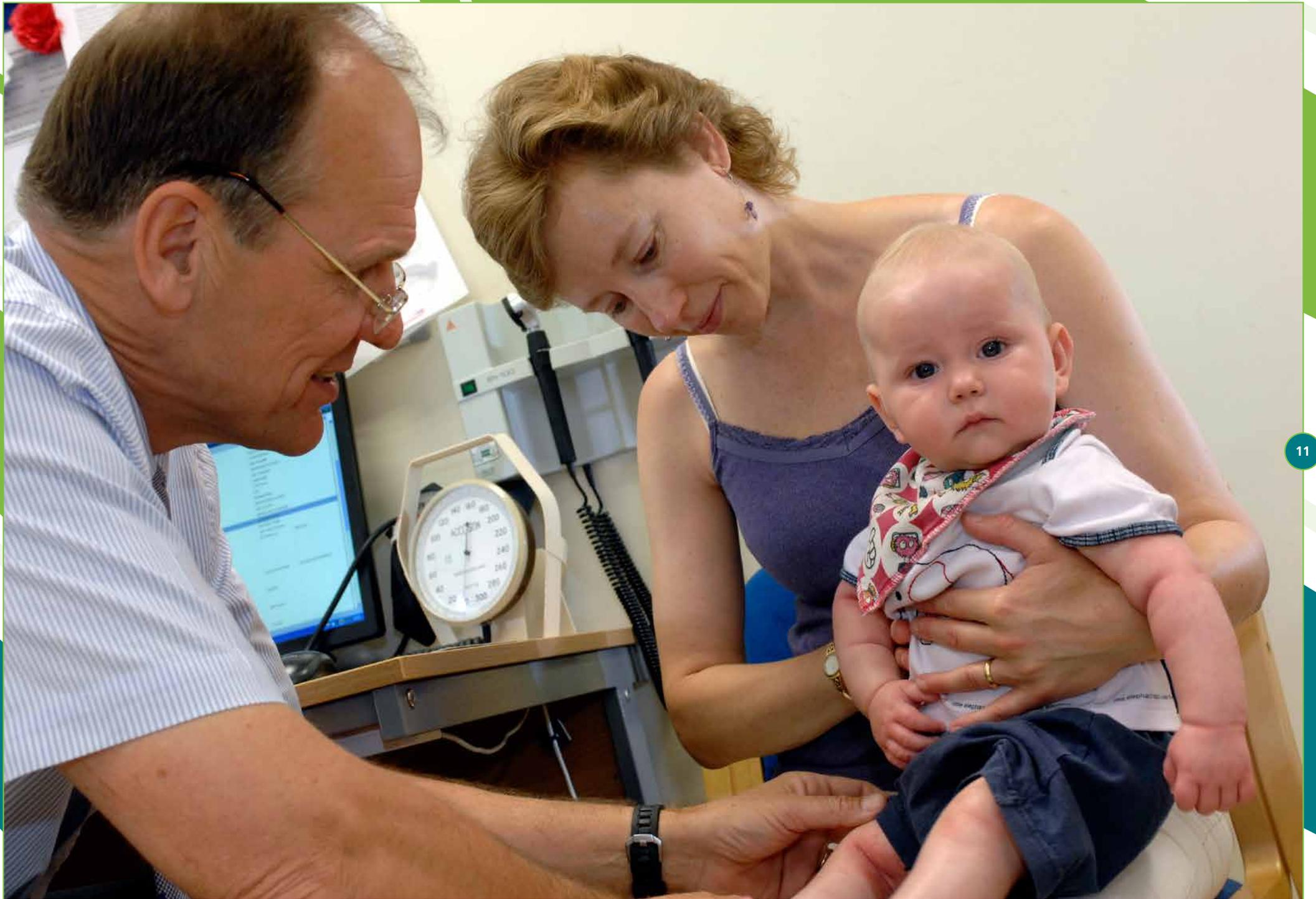
There's also a vast amount of helpful information on the NHS Choices website: **www.nhs.uk**.

Improving Quality and Safety

South Eastern Hampshire CCG is committed to making sure that local services are safe and of the highest quality. We have a number of ways of doing this such as:

- Monitoring and investigating healthcare acquired infections
- Reviewing incidents and Serious Incidents Requiring Investigation (SIRIs) to ensure we learn and share lessons about patient safety
- Undertaking clinical reviews of the services we commission
- Listening to patient experiences and monitoring complaints to make improvements
- Analysing mortality rates
- Visiting nursing homes
- Working with practice nurses
- Having clear roles and responsibilities to safeguard the wellbeing of children, young people and adults.







NHS
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